



Allison Kelley appointed Member Services Officer



Ottawa, January 11, 2008 - The Canadian Research Knowledge Network (CRKN) is pleased to announce the appointment of **Ms. Allison Kelley** to the newly created position of Member Services Officer. Ms. Kelley will assume her responsibilities with CRKN on January 15, 2008.

Ms. Kelley is a fluently bilingual library and research professional with more than 12 years of professional experience providing library services in both academic and public settings. She brings to CRKN a breadth of understanding of electronic resources in humanities, social sciences and management disciplines.

Prior to joining CRKN, Ms. Kelley held positions as Reference Librarian with the University of Ottawa, and as Bibliothèque de référence virtuelle (BRV) Librarian with Ottawa Public Libraries. Ms. Kelley holds both a Masters of Education (Lakehead University) and a Masters of Library and Information Sciences (University of Western Ontario), as well as an Bachelor of Arts (Hons. French) from Lakehead University.

Ms. Kelley's will serve as the principal contact with members to assure ongoing members' needs are met. Her primary responsibilities will include assessing and mediating the needs of the community and marketplace; actively assisting with content development and expansion projects; ensuring successful license implementation including financial commitment from the members; monitoring license performance and resolving license and access issues; and strengthening communications with member stakeholders. Ms. Kelley looks forward to responding to the needs of all clients in the official language of their choice.

Please join us in welcoming Allison to CRKN.
After January 15, Ms. Kelley may be reached at:

Telephone: (613) 907-7036
Cell: (613) 219 6919
Fax: (613) 903-9094
Email: akelley@ResearchKnowledge.ca

Contact:
Louisa Hood
Communications Officer
613-907-7031
lhood@ResearchKnowledge.ca